

## SUDPOH Summary of Changes – November 2025

| SECTION                                                | REVISION                              | WHAT HAS CHANGED<br>(Section page number in parenthesis)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cover Page                                             | N/A                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Table of Contents                                      | N/A                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Section A:<br>Organized Delivery System                | Updated and<br>Removed<br>Information | <ul style="list-style-type: none"> <li>The language for “Services for Co-Occurring Populations” in the OPOH and SUDPOH has been standardized and aligned. To avoid duplication, the language previously included in Section A was removed [A.17]</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                       |
| Section B: Providing DMC<br>Services                   | Added and<br>Updated<br>Information   | <ul style="list-style-type: none"> <li>Updated language for minimum counseling sessions of 50 minutes to 45 minutes under “Service Components” [B.10]</li> <li>Updated language for minimum age of client entering detoxification treatment from 18 years of age to 16 years of age [B.11]</li> <li>Added the following information: The medical director may adjust or waive at any time after admission, by medical order, the minimum number of minutes of counseling services per calendar month. The medical director shall document the rationale for the medical order to adjust or waive counseling services in the patient’s care plan [B.11]</li> </ul> |
| Section C: Prevention<br>Services & Specialty Programs | Updated<br>Information                | <ul style="list-style-type: none"> <li>Section “Co-occurring Populations” was renamed to “Services for Co-Occurring Populations.” Language was updated to reflect the discontinuation of CCISC and CADRE [C.2]</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Section D: Practice Guidelines                         | N/A                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Section E: Access to Service                           | Updated<br>Information                | <ul style="list-style-type: none"> <li>The language for Program Assignments were updated under section “Initial Authorization” [E.14]</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Section F: Compliance/<br>Confidentiality              | Added and<br>Removed<br>Information   | <ul style="list-style-type: none"> <li>Removed the requirement to contact BAC. Programs are now required to contact QA and assigned COR [F.1]</li> <li>Added “include 42CFR Part 2: Federal Delegation of Authority of OCR, a formal Delegation of Authority for enforcement of 42CFR Part 2 to the federal Office of Civil Rights (OCR)” [F.5]</li> <li>Added language to include the following process: SmartCare - Records Requests Past 365 Days [F.7]</li> </ul>                                                                                                                                                                                             |
| Section G: Beneficiary Rights                          | N/A                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Section H: Cultural<br>Competence                      | N/A                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

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| SECTION                                                            | REVISION                      | WHAT HAS CHANGED<br>(Section page number in parenthesis)                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| Section I: Quality Assurance                                       | Added and Removed Information | <ul style="list-style-type: none"> <li>Physical Restraints (prone/supine) under section “Non-Critical Incident Categories” as this is only reported in Mental Health [I.19]</li> <li>Added Tarasoff Reporting under section “Non Critical Incident Categories” [I.19]</li> <li>Added Other Epidemic, other infectious disease outbreak, and poisoning will be reported under the Non-Critical Incident Reporting process utilizing the “Other” incident category [I.19]</li> </ul> |
| Section J: Management Information Systems (MIS)                    | Added Information             | <ul style="list-style-type: none"> <li>Information regarding records request and access to charts in SmartCare for contracted providers including Optum contact information [J.3]</li> </ul>                                                                                                                                                                                                                                                                                       |
| Section K: Data Requirements                                       | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Section L: Training                                                | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Section M: Staff Qualifications & Requirements                     | Added Information             | <ul style="list-style-type: none"> <li>Description for Enhanced Community Health Worker (ECHW) and training/certification requirements were added [M.9]</li> </ul>                                                                                                                                                                                                                                                                                                                 |
| Section N: Facility Licensing, Certification, & Other Requirements | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Section O: Provider Contracting                                    | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Section P: Funding Source Requirements                             | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Section Q: Quick Reference                                         | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Appendix                                                           | Updated Information           | <ul style="list-style-type: none"> <li>Appendix F.1 Navigating the Optum Website has been updated to reflect new Optum website housing both MH and DMC-ODS items</li> <li>Appendix F.2 Privacy Incident Reporting Process for Programs- New Flow Chart has been added to include update of “ACO” to “BAC;” process remains unchanged</li> </ul>                                                                                                                                    |
| All Sections                                                       | N/A                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |