

SUDPOH Summary of Changes – August 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents	N/A	
Section A: Organized Delivery System	N/A	
Section B: Providing DMC Services	N/A	
Section C: Prevention Services & Specialty Programs	N/A	
Section D: Practice Guidelines	Removed Information	<ul style="list-style-type: none"> Removed link for AFC due to restricted access [D.17]
Section E: Access to Service	Updated Information	<ul style="list-style-type: none"> Revised language for PWD requirement to remove duplicate PWD self-attestation reporting and indicate the monthly SOC application attestation as the only required self-assessment needed [E.17 to E.19]
Section F: Compliance/ Confidentiality	N/A	
Section G: Beneficiary Rights	N/A	
Section H: Cultural Competence	N/A	
Section I: Quality Assurance	N/A	
Section J: Management Information Systems (MIS)	Added and Updated Information	<ul style="list-style-type: none"> Updated language under the technology requirements section and included a hyperlink for the following resource: For more information regarding SmartCare technology requirements, go to Hardware & Software Requirements at the Optum website [J.1] Updated MIS email updates to be notified [J.1] Updated language under SmartCare section [J.2] Provided additional resource for SmartCare Helpdesk Support and included link for resource [J.3]
Section K: Data Requirements	Updated Information	<ul style="list-style-type: none"> Updated links to CalOMS Data Dictionary, CalOMS TX Data Collection Guide, and Data Compliance Guide [K.2]
Section L: Training	N/A	

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Section M: Staff Qualifications & Requirements	Removed Information	<ul style="list-style-type: none"> Under section for “Staffing Ratios,” “How OP” row has been removed due to the position being removed from the contract [M.8 to M.9]
Section N: Facility Licensing, Certification, & Other Requirements	N/A	
Section O: Provider Contracting	N/A	
Section P: Funding Source Requirements	N/A	
Section Q: Quick Reference	N/A	
Appendix	N/A	
All Sections	N/A	