

HSD BH QI Projects Workgroup Meeting

November 20, 2025 | 9:00 – 9:45 AM

Microsoft Teams

Present (22 Attendees): County BHS Staff (Nora David, Catherine Houghton, Marie, Kort, Marco Medina, Consilia Nwabueze, Tatjana Tomic, Phuong Quach, Kimberly Work, Maria Zapata), **Blue Shield** (Amie Eng, Jessica Fonte, Salvador Tapia), **Community Health Group** (Jan Andrew Muyot), **Kaiser** (Eileen Anonas-Alegre, Giselle Fernandez, Molly Tanner, Colin A. Underwood, Lindsey Wright), **Molina** (Laurence Gonzaga, Elizabeth Whitteker), **UCSD** (Kimberly Center, Katherine Rule, Steve Tally)

Absent: SCAN

ITEM	SUMMARY	ACTION ITEM
1. Welcome/Introductions	<ul style="list-style-type: none"> 17th meeting in this series 	N/A
2. Request for Additional Topics	<ul style="list-style-type: none"> None provided by the group 	N/A
3. Discuss Next Meeting (12/18/2025) Scheduling	<ul style="list-style-type: none"> Discussed keeping the December 18, 2025 meeting or re-purpose it. 	<ul style="list-style-type: none"> December 18, 2025 meeting will be repurposed to discuss the PHM Strategy Deliverable.
4. Follow-Up from the October 23, 2025 Meeting	<ul style="list-style-type: none"> Discussed the MCP-3 File <ul style="list-style-type: none"> What is working/What is not working Requests for additional fields/future enhancements 	<ul style="list-style-type: none"> MCPs each provided feedback on their operations with the MCP3 file. Some reported that use and downloading the MCP3 has been smooth, and their data teams have not reported any issues with the file.

ITEM	SUMMARY	ACTION ITEM
Follow-Up from the October 23, 2025 Meeting cont.	<ul style="list-style-type: none"> • Inquiry was made about the difference between last year's MCP codes and this year's. The County clarified that there were data issues previously with linking billing codes to associated services and those have caught up in the system. • Inquiry was made about the justice involved and what that refers to in the MCP3 file. • Discussed that some MCPs are receiving pre-released information regarding justice involved. • Inquiry was made regarding funding for transportation for beneficiaries while in short-term custody – detained in jail. • Discussed the successful crosswalk between CalMHSA and HSAG and inquiry was made requesting if these entities can share any tips for success. • Discussed the progress of the MCP Data Exchange: 837 data • Recommendation was made to share 837 data directly with HIE as this would allow them to receive the data and the County would receive the data from them. • Discussed that there is a possibility that the contract with HIE will be undergoing a restructuring and BHS does not own that contract. BHS would need to find out the timeline for sharing the 837 data directly with HIE and see what the process would be. 	<ul style="list-style-type: none"> • One plan reported that they are having trouble with mapping the service ID and procedure codes and require support verifying the primary source for services clients received during their admission stay. Additionally, this MCP requested assistance with the screenshots in SmartCare and support in clarifying discrepancies. • County to add procedure codes back into the MCP3 file. • County to verify where the original justice involved request came from and if it refers to the BHS linkage. • (For future) MCPs to explore sending the data set for pre-released information regarding justice involved members. • County to verify sources of funding for transportation for beneficiaries detained in jail for a short-term. • County to follow up with SD Health Connect regarding the County contract.
5. Local Mapping Codes (via CalMHSA)	<ul style="list-style-type: none"> • Discussed that for Counties working with CalMHSA, that entity has done some local mapping of codes and they were able to advocate with HSAG to count certain count certain codes towards the Counties' FUA/FUM numerator. There are codes that do not exist in NCQA specs, but with the advocacy and demonstrating how they are billing and flagging records, they were able to push supplemental codes, and it increased one County's FUM to 13 percent. 	<ul style="list-style-type: none"> • County to send an email and share supplemental codes with MCPs that were provided by CalMHSA.



LIVE WELL
SAN DIEGO

ITEM	SUMMARY	ACTION ITEM
6. Next Steps	At the next meeting: <ul style="list-style-type: none">• Follow-up with action items from today's meeting (11/20/2025)• Discuss PHM Strategy Deliverable	<ul style="list-style-type: none">• County to provide an update to MCPs on action items.
Next Meeting: January 22, 2026 10:00 – 10:45 AM		