

## **Provider Services Communications during the COVID-19 Crisis**

Dear Provider,

Due to COVID-19 the Optum Public Sector Provider Services Team is working remotely from multiple locations.

At this time we are requesting that you **DO NOT** send notifications, documents, forms, letters, etc. through USPS mail.

Please send all information to us via fax or email at this time:

**FAX:** 619-309-6832 (*anything you consider confidential*)

**EMAIL:** [sdu\\_providerserviceshelp@optum.com](mailto:sdu_providerserviceshelp@optum.com)

We will continue to respond to questions left on our voicemail and for a quicker response please send any inquiries/questions to our team email above.

Thank you for working together with us during the current situation.

Best regards,

**Provider Services Team / Optum San Diego**  
Optum San Diego Public Sector